



Transformation Governance Playbook - Brochure

Intro

Transformation governance should help leaders make better decisions, manage risk earlier, and keep delivery aligned to business outcomes. Too often, governance becomes a calendar of meetings, status reports, and escalation theatre while the real programme risks continue to grow quietly underneath.

The **Transformation Governance Playbook** provides a practical approach to designing, running, and improving governance across major technology, ERP, cloud, digital, and operating model transformation programmes.

Description

Many transformation programmes have governance structures in place, but still struggle with unclear ownership, slow decisions, weak escalation, poor risk visibility, uncontrolled scope change, vendor-driven design choices, and steering groups that receive status updates rather than decision-ready information.

This playbook explains how to create governance that works in practice. It covers governance principles, steering group design, design authority, decision rights, RAID discipline, change control, dependency management, vendor governance, reporting, assurance, benefits oversight, escalation routes, and the operating rhythm needed to keep complex programmes under control.

It is designed for organisations that need sharper governance without turning delivery into a bureaucracy swamp.

Ideal for

This playbook is ideal for:

- CIOs, CTOs, and transformation sponsors responsible for major change
- Programme directors and programme managers shaping governance structures
- Enterprise architects and solution architects supporting design authority
- PMOs improving RAID, actions, reporting, escalation, and decision tracking
- Steering group members who need clearer decision packs and risk visibility
- ERP, SAP S/4HANA, cloud, data, integration, and digital transformation teams
- Organisations working with multiple vendors, workstreams, regions, or business units
- Teams that need to recover weak governance before delivery risk becomes delivery damage

Contents

- **Transformation Governance Playbook (.pdf)**
A professional guide with practical governance models, decision structures, review routines, risk controls, reporting guidance, and a 30-day action plan for improving transformation governance.

Key outcomes

After using this playbook, you should be able to:

- Define a practical governance model for transformation programmes
- Clarify decision rights across sponsors, steering groups, design authority, PMO, vendors, and delivery teams
- Improve steering group effectiveness with better agendas, papers, escalation, and decision discipline
- Establish a design authority that supports delivery without becoming a blocker
- Strengthen RAID management across risks, assumptions, issues, dependencies, decisions, and actions
- Improve change control and prevent uncontrolled scope growth
- Create clearer reporting for leadership, architecture, delivery, vendor, and business readiness
- Challenge vendor assumptions and retain internal ownership of enterprise outcomes
- Identify governance warning signs before they become delivery problems
- Build a 30-day action plan to improve governance quickly and pragmatically

Preview

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